

Above & Beyond Pools and Spas offers a complete selection of services , from seasonal openings to weekly maintenance and repair services we have you covered. Schedule your pool or spa opening with us today!

### **Spring 2023 Pool Opening Service Contract**

Simply pick your package along with any additional services, choose your opening date, fill out the form and send it back to us. Openings are scheduled on a "first come, first serve" basis.

We will do our best to schedule you within the week you have chosen and will call or email you to notify you of the actual date that you are scheduled for. Your account must be in good standing. (Other forms of payment include e-transfer email accounting@abpoolsandspas.com).

**Basic Pool Opening Package** 

Above Ground Pools - \$350.00	Onground/Inground Pools - \$400.00				
Remove all winterizing plugs and gizmos.	<ul> <li>Place solar blanket and roller in position</li> </ul>				
Reinstall ladders, lights, fittings and baskets.	<ul> <li>Evaluate equipment and accessories and suggest replacements if necessary.</li> </ul>				
Reassemble circulation and filtration equipment.	Add pool opening chemical kit and check for operation and/or leaks.				
Reinstall pressure gauge, sight glass and backwash hose.					
<u>Additional Opening Services</u>					

### Salt System Check & Cell Cleaning (\$40)

Solar Heat Opening (\$50)

<ul> <li>□ Winter Cover &amp; Water bag Removal (\$75)</li> <li>□ Clean Cover with Stow Away (\$50)</li> <li>□ Solar Blanket Replacement (\$50) (Blanket &amp; straps extra \$)</li> </ul>	Salt Delivery (No Charge) (salt extra \$) Sand Change (\$100) (sand extra \$)  Hot Tub Opening (\$350)					
Out Of Service Area						

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I do not reside in the Carleton Place/Almonte service area. A \$75.00 travel fee will be added to my package.					
(* All prices are subject to H.S.T)					
Preferred Opening Dates					
April 26 – April 30		☐ May 10 − May 14	May 17 – May 21		
☐ May 25 − May 28	☐ May 31 – June 4	☐ June 7 — June 11	June 14 – June 18		

#### <u> Please Note:</u>

Packages DO NOT include pool cleaning or vacuuming.

Leaf Net Removal (\$50)

Safety Cover Removal (\$50)

- We are not licensed gas technicians and we cannot and will not start up gas heaters.
- Any problems found at opening that cannot be fixed quickly or that the techs do not have supplies on board for will require a separate service call, which will be booked as soon as possible. Repairs completed at time of opening are <u>not</u> included in pool opening price and will be invoiced and charged along with any materials used.
- Above & Beyond assumes no responsibility for tearing of covers due to age or winter damage or for brittle, worn hoses and plastic.
- Cover water will be removed by the method best decided by our technicians. This may or may not include pumping.
- Services are provided weather permitting. It is unsafe for our staff to work in certain weather conditions. You will be notified with a new date if your appointment needs to be rescheduled due to weather.

Customer Name:		Date:			
		dd/mm/yyyy			
Service Address:	City/Town:	Postal Code:			
Phone #:	Alt. Phone #:	Email:			
@					
We will be sending you emails regarding your account such as invoices, statements, payment reminders, etc.					
I/We authorize Above & Beyond to send promotional emails periodically regarding sales, specials, new items, etc.					

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Credit Card Payment:  Call us at (613) 257-2117 with your credit information to book your summer pool opening. Please note that we will need a credit card on file before scheduling your appointment.					
Would you like to have a receipt emailed to you?					☐ Yes ☐ No
Type Of Pool/Equipment:	☐ Above Ground ☐	On Ground	In Ground	Size:	
Stairs Ladder Salt Tarp & Water bags Auto Cover	System Heater	Solar Heat	Water Feature No	Cover Leaf Net	Safety Cover
Please note any repairs/concerns you would like us to look at:					

# <u>Customer Responsibilities</u>

- Customer MUST have water level topped up to half way up the skimmer mouth before we arrive to enable priming of the pump and leak checking. If we have to go back for a second call due to low water level you will be charged extra for this call. If you have a cover on, you can put a hose underneath the cover to top up your water.
- All pool fittings and equipment need to be left poolside for our techs or clearly indicate where they are located.
- Access to water and power is needed. Please make sure water line is turned on and a garden hose is available and that the breaker supplying electricity to the pool equipment is turned on.
- The opening chemical kit we put in your pool is only an opening amount of shock and algaecide. You still need to treat your water with chlorine and balancers. We highly recommend bringing in a water sample to be tested 24 hours after pool has been filled and started. If your pool is already green at opening or turns green after we have left, this is a balance issue and needs to be corrected as soon as possible.
- Salt systems do not operate until a minimum water temperature of 20°C/70°F is reached. You may need to add chlorine manually until your salt cell reaches the correct operating temperature.
- We cannot give you timeframes for when your service will take place. Customer must either allow us to perform services with no one present or they must be available the whole day that service is scheduled.
- \*\*We MUST have a valid credit card number on file OR the Opening must be paid in FULL prior to our technicians going out to perform the work.

Please notify us 48 hours in advance for cancellations. Failure to notify us in advance will incur a cancellation charge of \$75.00 charged to your credit card.

# **Contract Service**

Service disclaimer applies to all services provided. We do not offer discounts or partial refunds for customer completed services. Our team is committed to delivering complete services and guarantees that all services will be completed in their entirety. We ensure that all work is verified and approved by our in-house quality assurance team before finalization.

I have read the contract and understand all parts of the services I	have chosen. I authorize Above & Beyond Pools & S	Spas to provide these services as well as any minor repairs and	necessary materials.